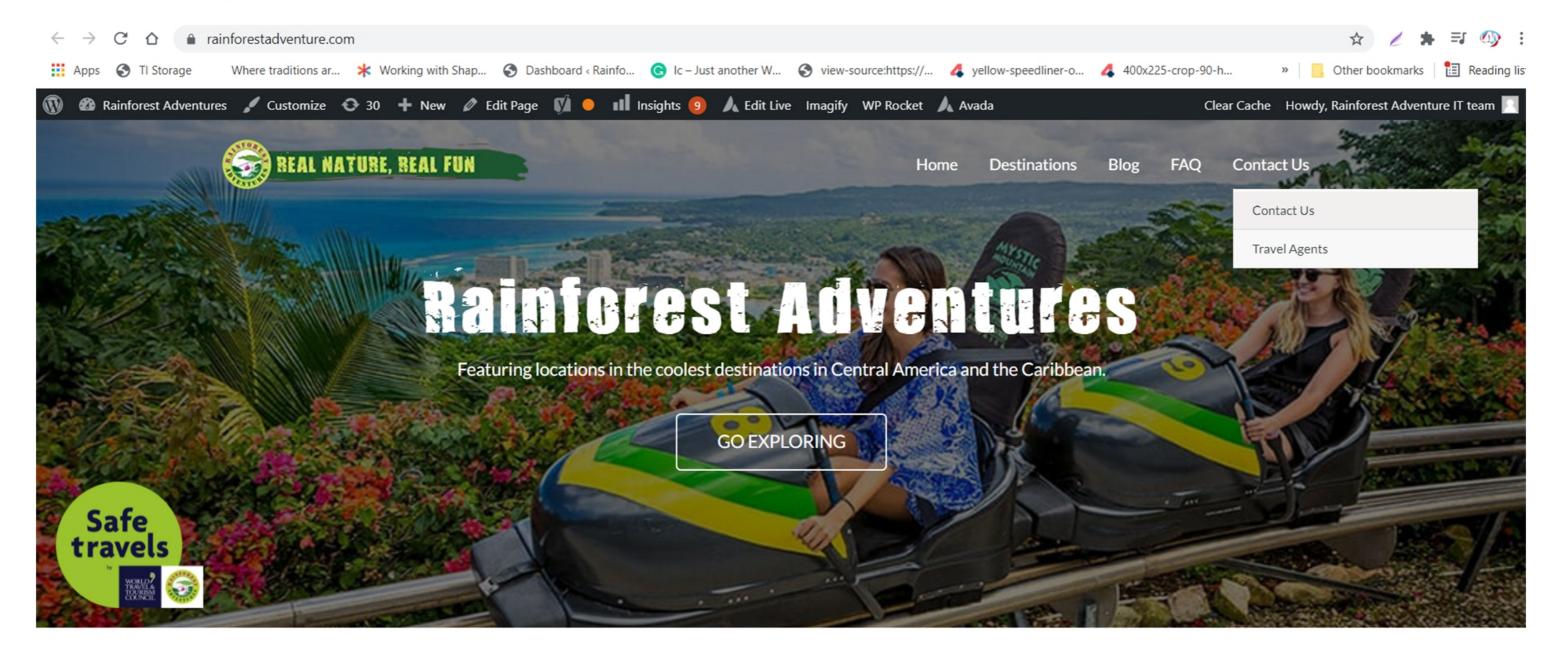


# AGENT PLATFORM GUIDELINE

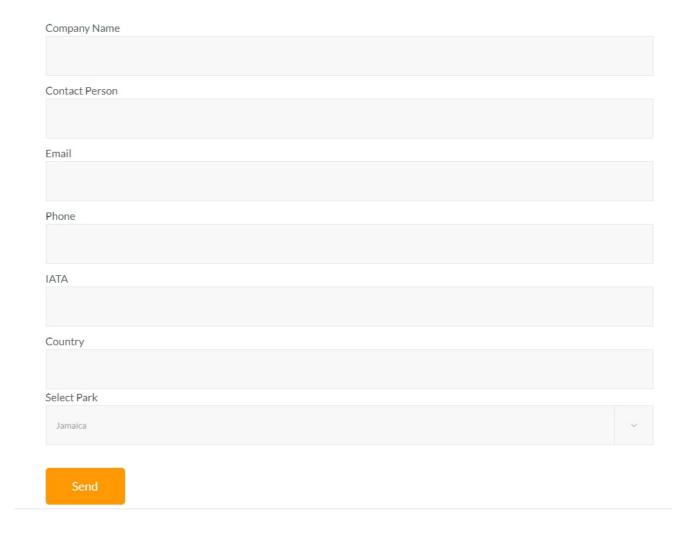


# How to Register?

- 1) Go to https://rainforestadventure.com
- 2) Go to the **Travel Agents** menu under the **Contact Us** menu. Please see the screenshot.



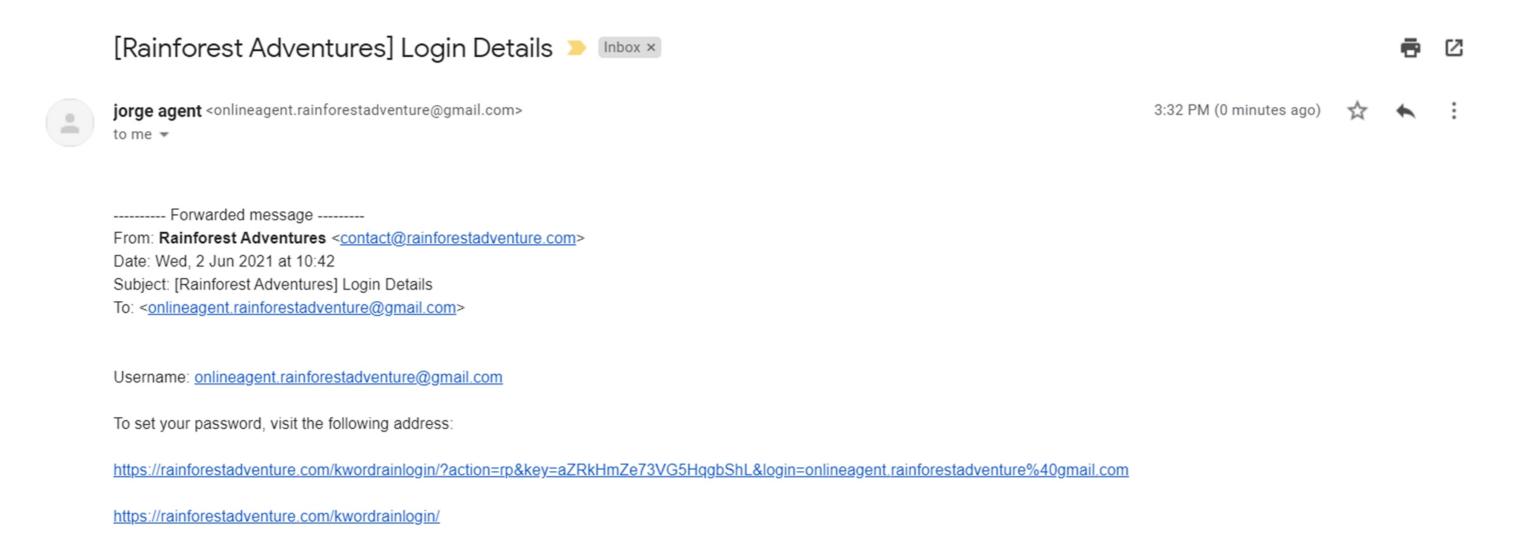
3) You need to fill the form with all the necessary details. You need to select one or more park you wish to apply for.



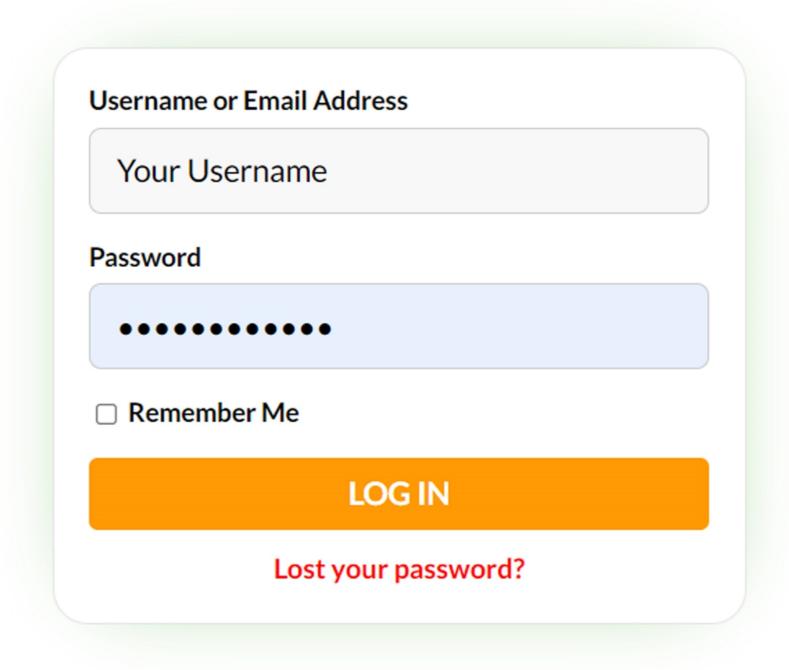
- 4) click on Send Button
- 5) After submitting a form, Rainforest Adventure team will review your application and will get back to you.

# What will they receive?

After reviewing the application, you will register with the rainforest team and you will receive an email with login details to the site. Please see the screenshot.



- 1) You can reset the password by using the link in email. Once you reset password, you can login to the website.
- 2) Go to https://rainforestadventure.com and click on the "Agent Login" menu link in top right corner.
- 3) Login with your username and password.



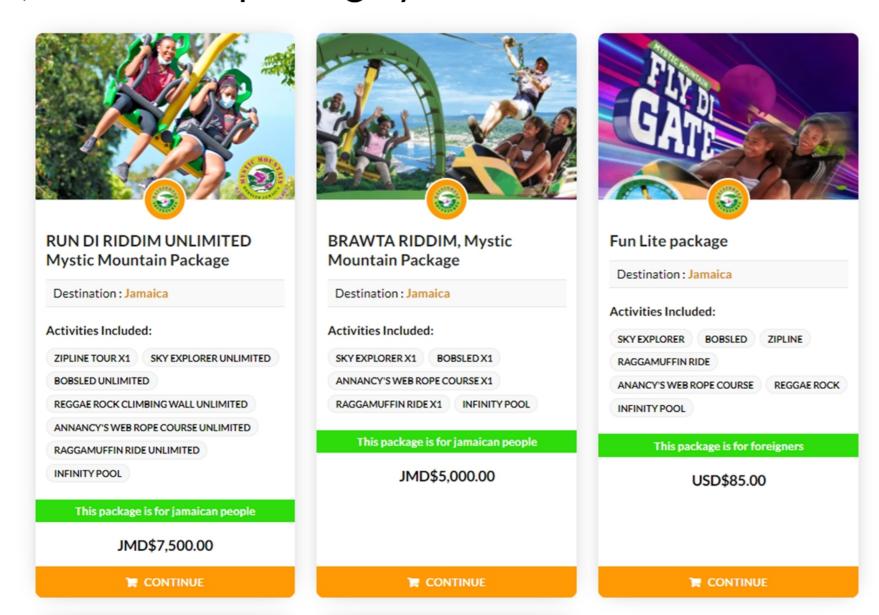
## How to book a reservation?

#### Note: You need to login to book a reservation.

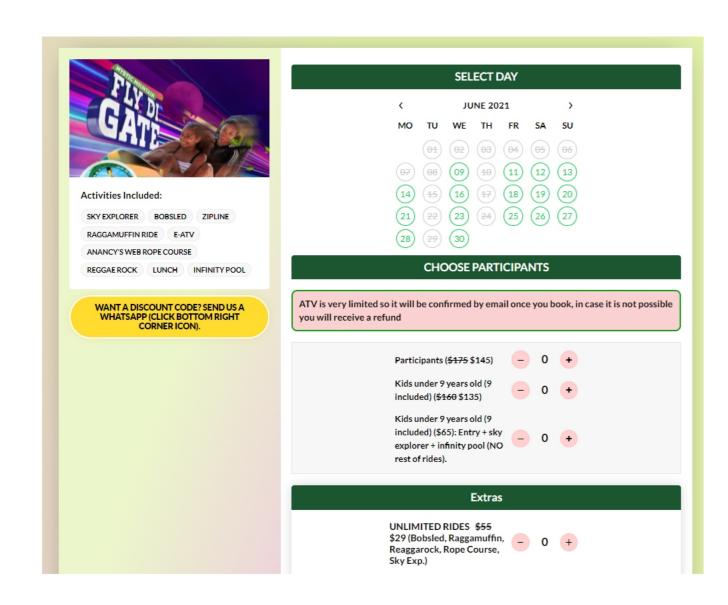
1) After you login click on "My packages". Please check the screenshot below.



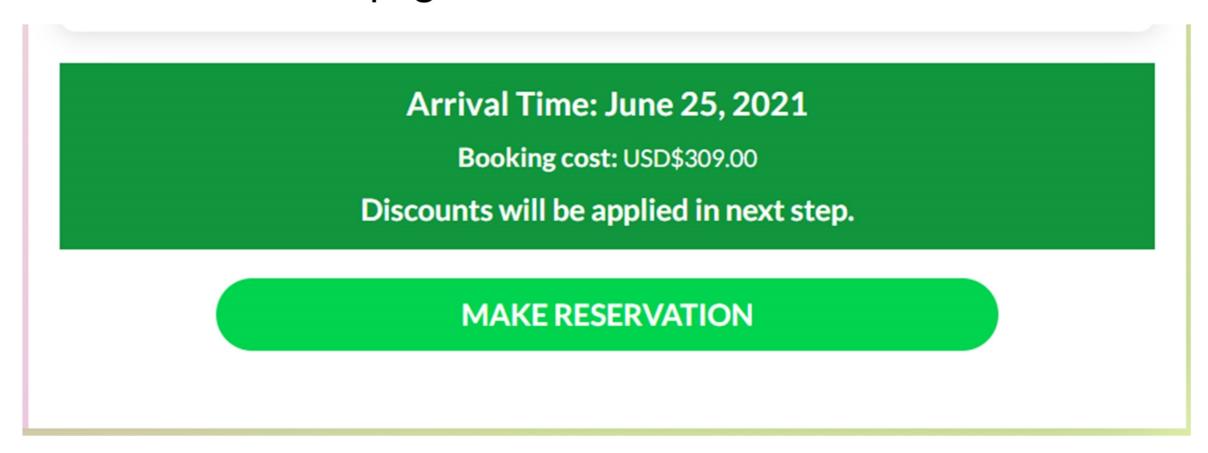
2) Select the package you want to book. Click on the continue button.



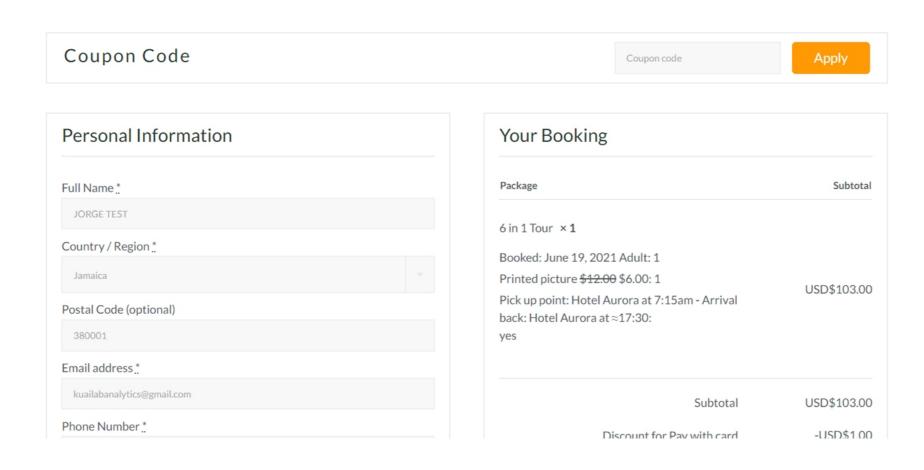
3) You need to select the date, choose participants and other information as required.



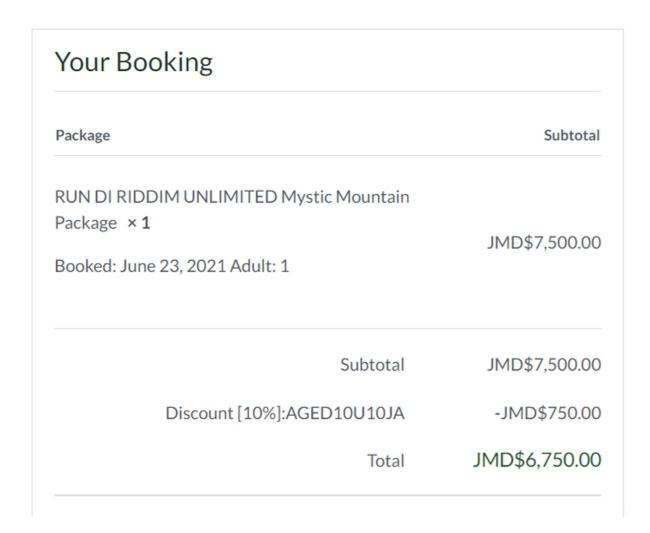
4) You will see the arrival time, cost here. You need to click on the **Make Reservation button.** It will redirect you to the checkout page. Your commission will be calculated on checkout page.



5) Checkout page, Enter your customer details in personal information.



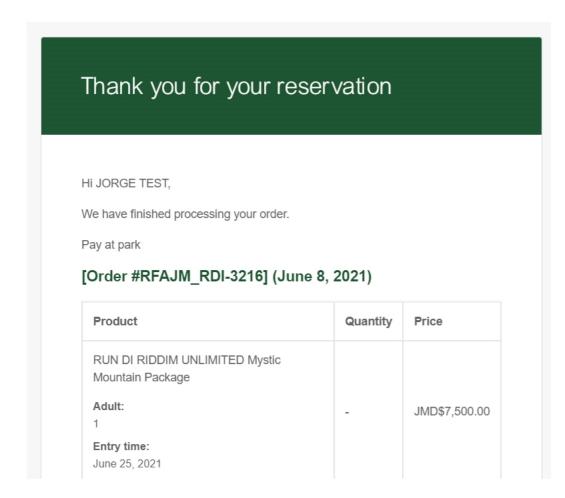
6) On the **checkout page**, you will see your commission code is applied. For example, if your booking amount is \$7500(jmd) and your commission is 10%, then you will see a \$6750(jmd) amount to pay. \$750(jmd) is your commission.



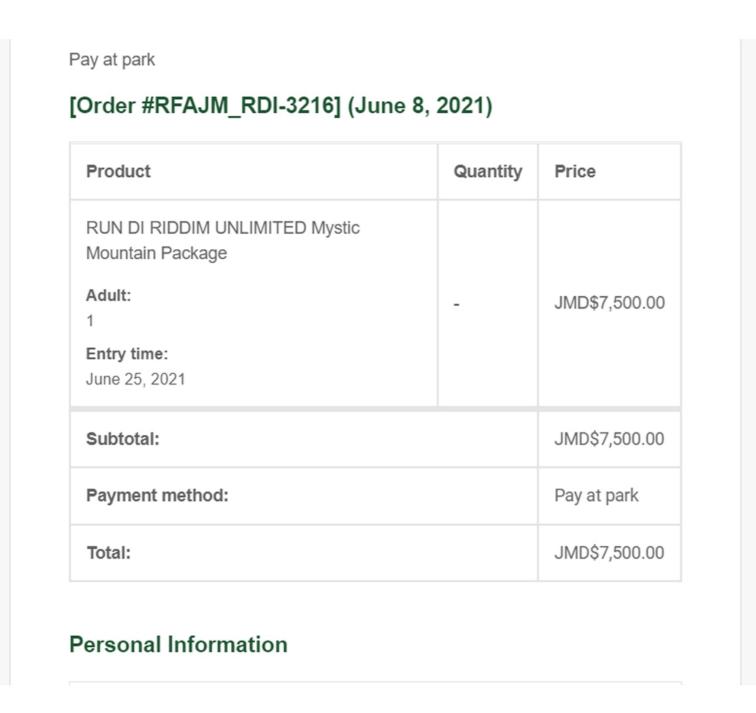
7) Proceed with payment.

## **Emails**

You will receive the booking details showing commision.

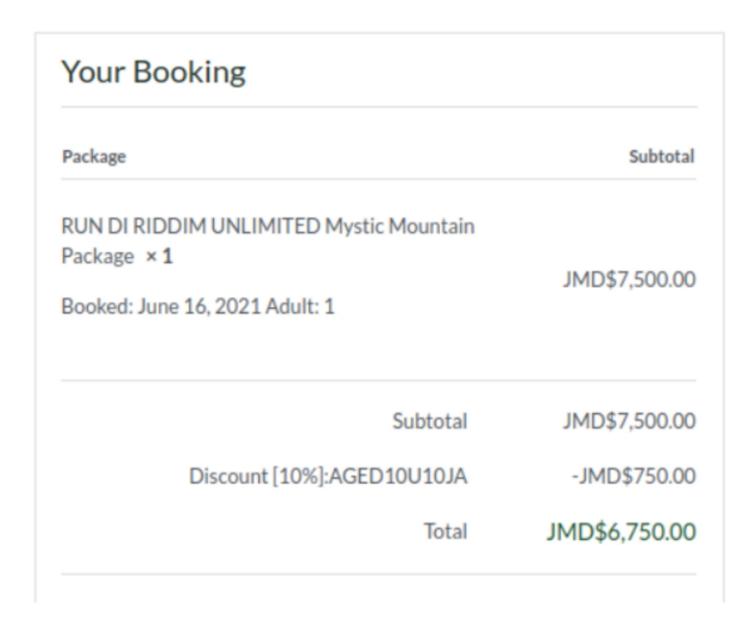


Customer will receive email without commission, customer will see full amount.



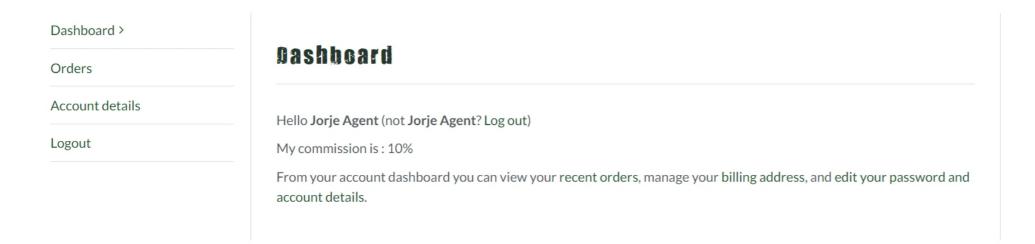
### **Your Commission**

When you are on the checkout page, you will see commission is calculated and deducted from the original price.

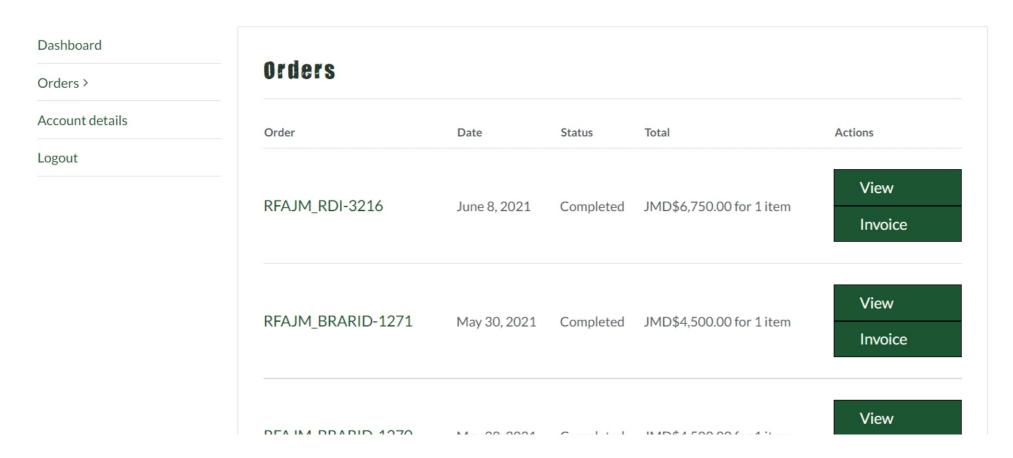


## My Account Details.

1) You can go to my account page from the agent login menu. It is a submenu under agent login after you logged in. you can see dashboard, orders, account details and logout option.



2) Orders, It will list all the orders you placed.



3) Account details, you can update account details from this page.

